

1) **COMPLETED AUDITS**

Directorate/Service	Audit Title	Date Audit finalised	Overall Opinion
Corporate			
Corporate	National Fraud Initiative 12/13	Summer	Not Applicable
Corporate	Income Spot Check	10/07/14	Not Applicable
Resources			
Customer Services	Accounts Receivable 13/14	30/09/14	Well Controlled
Customer Services	Council Tax	07/08/14	Very Well Controlled
Customer Services	NNDR	07/08/14	Well Controlled
Customer Services	Housing Benefits	09/09/14	Very Well Controlled
Strategic Support	Equality Impact Assessments	19/05/14	Well Controlled
Finance	General ledger	24/07/14	Very Well Controlled
ICT	Printer Rationalisation Project (Post Implementation Review)	22/09/14	Not Applicable
Communities			
Children's Services	Payment to Carers	10/04/14	Satisfactory
Education Services	School Census	28/04/14	Well Controlled
Adult Social Care	Personal Budgets – Direct Payments	19/06/14	Weak
Environment			
Highways and Transport	Traffic Management	22/08/14	Well Controlled
Culture and Environmental Protection	Trading Standard – Joint Arrangements	29/07/14	Satisfactory

NOTE

The overall opinion is derived from the number/significance of recommendations together with using professional judgement. The Auditor's judgement takes into account the depth of coverage of the review (which could result in more issues being identified) together with the size/complexity of the system being reviewed.

2) COMPLETED ADVISORY REVIEWS

Directorate/Service	Review Title	Date Review completed

3) COMPLETED FOLLOW-UPS

<u>Directorate/ Service</u>	<u>Audit Title</u>	<u>Date follow up finalised</u>	<u>Overall Opinion of Report</u>	<u>Opinion – Implementation progress</u>
Resources				
Customer Services	Accounts Receivable	30/09/14	Well Controlled	Satisfactory
Customer Services	Housing Benefits	09/09/14	Very Well Controlled	Satisfactory
Customer Services	NNDR	07/08/14	Well Controlled	Satisfactory
Strategic Support	Complaints Policy and Procedures	01/04/14	Satisfactory	Satisfactory
Communities				
Adult Social Care	Occupational Therapy Pooled Budget	07/04/14	Advisory	Satisfactory
Environment				
Highways and Transport	Car Parking	01/05/14	Weak	Satisfactory
Planning and Countryside	Development Control	16/06/14	Satisfactory	Satisfactory
Culture and Environmental Protection	Libraries Income	09/04/14	Satisfactory	Satisfactory